

# Go Global with PPD Medical Communications services

ThermoFisher  
SCIENTIFIC

Providing experience that matters for more than 30 years

Your highest priority is connecting patients, caregivers and health care providers with the answers and support they need. The PPD™ clinical research business of Thermo Fisher Scientific offers globalized medical information contact centers to provide these answers and peace of mind around the world. When you partner with us, you gain the expertise of one unified global medical information vendor with a demonstrated history of supporting companies — and, by extension, patients — at every stage.

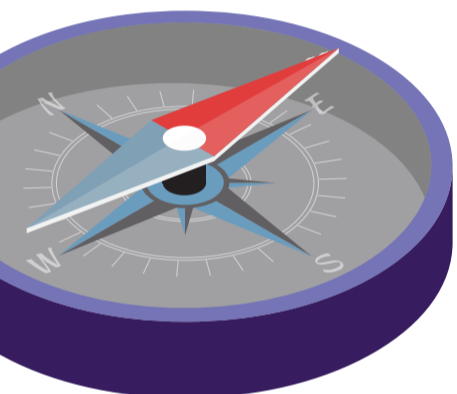


Key systems for your medical information globalization include:



## Navigating a global footprint with local expertise

Our systems navigate the complex challenges of globalized medical communications and we ensure support by local teams:



Extensive knowledge of the regulatory and compliance landscape



Market expertise



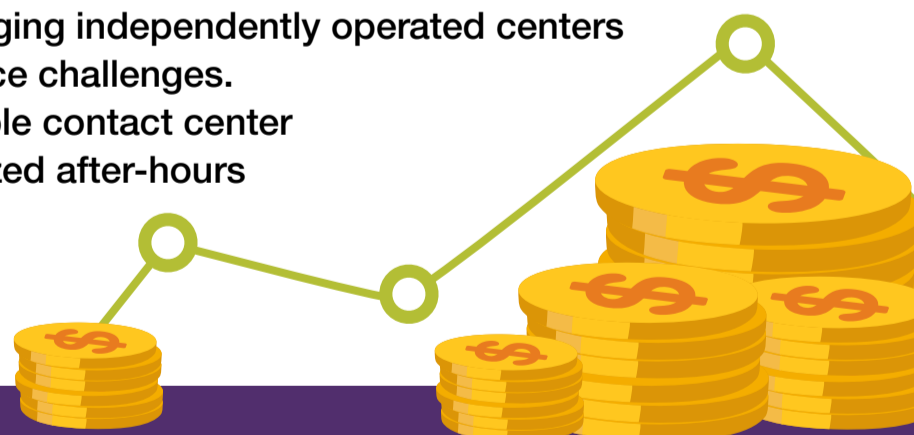
Language skills that ensure seamless communication at the local level



Our on the ground medical information providers understand cultural differences and preferences

## Managing costs

Our systems and global footprint provide efficiencies vs. managing independently operated centers that can be expensive and lead to redundancies and compliance challenges. Our global solutions allow inquiries to be routed 24/7 to available contact center staff with the appropriate language, reducing the cost of localized after-hours support. Saving time and money while providing an optimal patient experience is the ultimate return on investment.



## What sets us apart?

1,600

medical information providers employed globally



95

countries supported



25 million

inquiries managed



Learn more at [thermofisher.com/ppd](https://thermofisher.com/ppd)

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