

Risk evaluation and mitigation strategy (REMS)

Streamlined REMS platform for comprehensive risk management

Risk Evaluation and Mitigation Strategies (REMS) are critical to ensuring the safe use of high-risk medications. As the pharmaceutical industry evolves, REMS will remain central to the FDA's approach to balancing drug access with patient safety. Technology plays a key role in streamlining these programs and improving outcomes. PPD™ Risk Assessment & Mitigation Platform (PPD™RAMP), offering a comprehensive solution for the future of drug safety.

Core features driving platform success



360-degree view of the patient journey



Fully validated and 21 CFR compliant



Seamless program switching allows agents to handle more cases



Enhanced user experience for greater efficiency

- **360-degree view of the patient journey** enhances contact center efficiency with seamless integration not found in most platforms
- **Intuitive design reduces training time**, boosts productivity and keeps users engaged
- Customizable **drag-and-drop dashboards streamline workflows** and provide quick access to metrics
- **Fewer clicks to complete tasks**, speeding processes and reducing errors
- Experience Cloud delivers seamless, **branded experience for stakeholders**, while Salesforce CRM centralizes real-time data, for faster, **more accurate agent support**



Seamless and secure data compliance

- **Seamless program switching allows agents to handle more cases** while ensuring data security during transitions to protect sensitive information
- **SFTP and eFax integrations** eliminate the need for local storage, ensuring safe document transmission
- **Automatic document linking ensures clear audit trails** during compliance checks
- **API callouts** validate NPIs for **legitimate enrollments and fraud prevention**
- **FDA-compliant** e-records and signatures ensure transparency, accountability and legal protection
- **Audit trails ensure data integrity**, transparency, and prevent unauthorized alterations
- **Fully validated and 21 CFR compliant**



Insights for informed decision-making

- **Real-time metrics** identifying inefficiencies and enable quick performance adjustments
- **Detailed analytics** reveal trends for informed long-term planning, program design and engagement strategies

PPD™ Risk Assessment & Mitigation Platform (PPD™ RAMP)

(PPD™ RAMP)

Risk Evaluation and Mitigation Strategies | REMS

A Risk Evaluation and Mitigation Strategy (REMS) is a drug safety program that the U.S. Food and Drug Administration (FDA) can require for certain medications with serious safety concerns to help ensure the benefits of the medication outweigh its risks. REMS are designed to reinforce medication use behaviors and actions that support the safe use of that medication.

[Learn more](#) [FAQ's](#)

Patient
[Learn More](#)

Prescriber
[Certify Online Here](#)

Pharmacy
[Certify Online Here](#)

[Privacy Policy](#) [Terms of Use](#) [Contact Us](#) [Report adverse events to FDA by visiting \[www.fda.gov/medwatch\]\(http://www.fda.gov/medwatch\) or call 1-800-FDA-1088](#)

Prescriber Enrollment (sample use case)

Website view

Contact center view



Scan to
learn
more

Learn more at ppd.com