

Risk evaluation and mitigation strategy (REMS)

Streamlined REMS platform for comprehensive risk management

Risk Evaluation and Mitigation Strategies (REMS) are critical to ensuring the safe use of high-risk medications. As the pharmaceutical industry evolves, REMS will remain central to the FDA's approach to balancing drug access with patient safety. Technology plays a key role in streamlining these programs and improving outcomes. PPD™ Risk Assessment & Mitigation Platform (PPD™RAMP), offering a comprehensive solution for the future of drug safety.

Core features driving platform success



360-degree view of the patient journey



Fully validated and 21 CRF compliant



Seamless program switching allows agents to handle more cases



Enhanced user experience for greater efficiency

- 360-degree view of the patient journey enhances contact center efficiency with seamless integration not found in most platforms
- Intuitive design reduces training time, boosts productivity and keeps users engaged
- Customizable drag-and-drop dashboards streamline workflows and provide quick access to metrics
- Fewer clicks to complete tasks, speeding processes and reducing errors
- Experience Cloud delivers seamless, branded experience for stakeholders, while Salesforce CRM centralizes real-time data, for faster, more accurate agent support



Seamless and secure data compliance

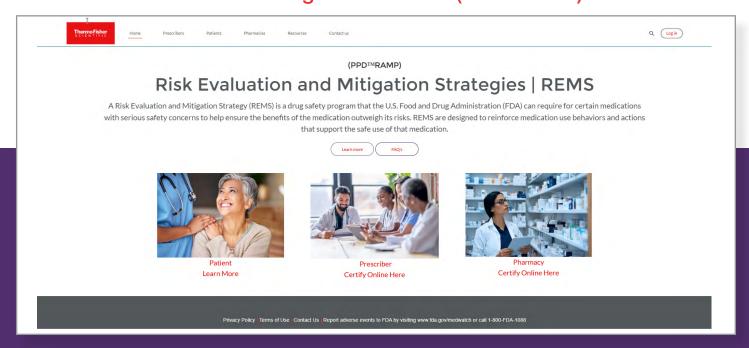
- Seamless program switching allows agents to handle more cases while ensuring data security during transitions to protect sensitive information
- **SFTP and eFax integrations** eliminate the need for local storage, ensuring safe document transmission
- Automatic document linking ensures clear audit trails during compliance checks
- API callouts validate NPIs for legitimate enrollments and fraud prevention
- FDA-compliant e-records and signatures ensure transparency, accountability and legal protection
- Audit trails ensure data integrity, transparency, and prevent unauthorized alterations
- Fully validated and 21 CRF compliant

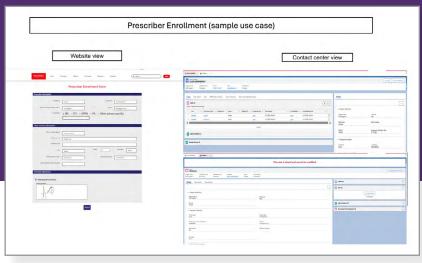


Insights for informed decision-making

- Real-time metrics identifying inefficiencies and enabe quick performance adjustments
- Detailed analytics reveal trends for informed long-term planning, program design and engagement strategies

PPD™ Risk Assessment & Mitigation Platform (PPD™RAMP)







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